

11 Ordering

When you have finished creating your album you are ready to order. Click the 'Order' button to start the ordering process:



11.1 Ordering (via internet)

The following screen will appear:



You can now upload your album. This will take some time, depending on the size of your album and the speed of your connection. Please do not interrupt this process. Afterwards, you will receive an e-mail with a link to a webpage where you can finalize your order.

Your first name:

Your last name:

Your e-mail:

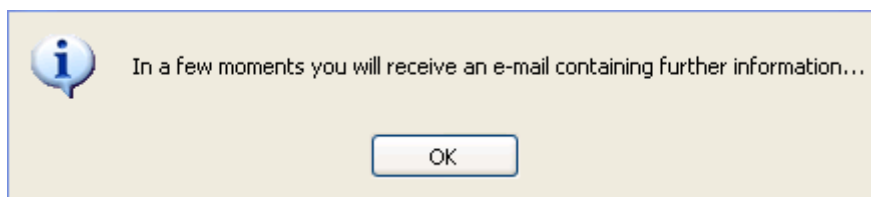
Here you type in your name, surname and your email address. Make sure these are correct as they will be used during the entire ordering process.

Click 'OK' to start uploading your album. Two progress bars will be shown during this process.

The upload speed depends on:

- the speed of your internet connection
- the quality of the images
- the size of the files
- the number of images

When we have received all files, you will get the following message:



A few moments later you will receive an email which contains a link to the order page of our website (to finish your order).

See *The ordering process* further down to continue.

11.2 Ordering via CD/DVD

In case the speed of your internet connection is not sufficient, you can choose to order by burning the album to CD-ROM or DVD and sending it by post.

In the main menu click 'File' -> 'Order...' -> 'Via CD'.

Here you type in your name, surname and your email address.

When clicking 'OK' a directory will be created on your desktop that contains all necessary files to process your order.



This directory should be written to CD-ROM or DVD and sent to:

Pixbook
Entrepotstraat 35
9100 Sint-Niklaas
Belgium

After we have received your files correctly, we'll send you an email containing a link to the order page of our website for you to finish your order.

11.3 The ordering process

The email we send you after we received the files contains a link to a login page. This mail also contains a login id based on your email address and your personal password.

1. Click on the link in the email and click 'Login'.
2. Type in your address, the number of copies you wish, and, if you have one, a discount code. Click 'Order'.
3. The next page gives you an overview of your order and its price. You can, if you wish, go back to the previous page and modify your information. This page can also be printed. Next you will need to choose for 'Online payment' or 'Pay by money transfer':
 - a. When you choose to pay online, you will be redirected to our partner Ogone. There you can specify your payment method: by credit card or by Home Banking. All transactions are handled by Ogone using a highly secured connection.
 - b. When you choose to pay by means of money transfer, the next screen will show you all necessary information to perform the transfer.
4. When we receive the payment, we send you a confirmation email and your order is put into production.
5. 3 to 5 working days later your album is posted, you will receive another email.